

Bishopston Sports Centre - Guidance for Clubs, Licence Holders and Group Bookings

Firstly, welcome back to your local leisure centre. We are delighted to welcome you back and want to make your experience as safe as possible for you, our staff and for other customers so we ask you to read and respect the following simple guidance when coming to the centre.

We are very pleased you are able to return to use the centre with your club or group and as the lead contact, we ask that you ensure this information is passed to your users and followed for the benefit of everyone.

- Follow Government guidance at all times.
- Stay home if you have any symptoms of Covid-19 or if you are considered to be in a “vulnerable” or “at risk” group as defined by national guidelines (e.g. over 70 year olds).
- To always wash your hands with soap and water for at least 20 seconds (or to use alcohol/ disinfectant hand sanitisers) on entering the building, at regular intervals and after using equipment.
- You must adhere to the guidance and advice issued by any governing body that you are affiliated to. If you are not affiliated, we ask that you follow the guidance issued by the governing body of a similar activity or sport. For example, if you operate a football league from the centre, you may not be affiliated to the FA but we ask that you still follow the FA guidance for returning to football after Covid-19.
- Please provide the centre management team with a copy of your Covid-19 risk assessment prior to your first use of the centre.
- Please also agree with the local management team how you enter and exit the building before and after your booking. For some large groups we will agree an alternative route to avoid congestion in the reception area.
- Maintain a register of all participants in each session to support the NHS Test and Trace scheme.
- To be respectful of all other people in the facility and to keep a 2m physical distance when travelling through the centre.
- To wear clean workout clothes and shoes (not from the outside) if applicable to your activity.
- If it is necessary to cough or sneeze, to do this into a clean tissue which is safely discarded, or into your elbow.
- In almost all centres, our dry changing rooms will remain closed for the foreseeable future so we ask customers to come prepared for this.
- Drinking fountains will not be available to use initially so we ask customers to come with pre-filled water bottles.
- Our centres are not designed to operate on a one way system like some supermarkets have adopted but we ask all customers to follow the localised guidance within the centre.
- We will only be accepting card payments for the foreseeable future so please be prepared for this.
- Booking payments will be required in advance either by card or will be invoiced in advance and under no circumstances can we take bookings without this being in place. If bookers have not settled pre Covid-19 invoices they will not be able to book until this is cleared up.
- Where possible, we will try to enforce these simple guidelines but please report misuse by other customers to a member of staff.

We thank you for helping us to keep the centres safe by complying with the above guidance. If you have any questions, our management teams are available in every centre to answer these for you.